

KINGSWAY REPORTS SECOND QUARTER 2023 FINANCIAL RESULTS

Management to Host Conference Call Today at 5 p.m. ET

Chicago (August 8, 2023) - (NYSE: KFS) Kingsway Financial Services Inc. ("Kingsway" or the "Company") today announced its operating results for the three and six months ended June 30, 2023.

Second Quarter 2023 Consolidated Financial Highlights

- Consolidated revenue increased 11% to \$26.2 million for the three months ended June 30, 2023, compared to \$23.6 million in prior year period
 - Extended Warranty revenue was \$17.0 million in the second quarter of 2023 compared to \$19.4 million in the second quarter of 2022; \$2.1 million of the \$2.4 million decrease was attributable to PWSC, which was sold in July 2022
 - KSX revenue increased by 121% to \$9.2 million in the second quarter of 2023, compared to \$4.1 million for the second quarter of 2022, primarily due to the inclusion of CSuite and SNS, which were acquired in November 2022
- Consolidated net loss was (\$1.7) million for the three months ended June 30, 2023, compared to a net loss of (\$2.4) million in the prior year period
- Adjusted consolidated EBITDA was \$1.8 million for the three months ended June 30, 2023, compared to \$3.1 million in the prior year period (prior year includes the results of PWSC)
 - Combined operating income for the Extended Warranty segment and KSX segment was a total of \$3.0 million compared to a total of \$3.8 million in the second quarter of 2022 (2022 includes the results of PWSC)
 - o Combined pro forma adjusted EBITDA for the Extended Warranty segment and KSX segment was a total of \$3.4 million compared to a total of \$3.3 million in the second quarter of 2022 (pro forma excludes the results of PWSC)
 - The Extended Warranty segment results were lower than expected for Q2 2023, primarily due to higher vehicle service agreement claims severity; Trinity continues to be impacted by historically long lead times for components and parts
 - KSX segment results for Q2 2023 benefitted from the inclusion of CSuite and SNS
- Twelve month run-rate adjusted EBITDA for the operating companies remains at \$18 million to \$19 million

"Strength in our higher-margin Kingsway Search Xcelerator business, resulting primarily from our recent acquisitions of SNS and CSuite, drove both an increase in revenue and an increase in adjusted EBITDA in that segment in the second quarter," said John T. Fitzgerald, President and Chief Executive Officer of Kingsway. "While revenues were roughly flat to the prior year, profitability in our Extended Warranty segment was roughly \$600,000 lower due to rising claim

costs in the quarter. Importantly, we are encouraged by the progress we are making with a number of potential M&A transactions as deal flow has increased significantly since the start of 2023. We remain committed to our target of two to three acquisitions each year, with \$1.5 million to \$3.0 million of adjusted EBITDA, that will further expand our KSX business and provide attractive returns on invested capital for our shareholders."

Recent Business Highlights

- To date, repurchased 558,670 of its warrants and 68,446 shares of its common stock at a combined cost of \$2.6 million under its securities repurchase program; \$7.4 million of securities repurchases could be made through March 22, 2024
- Year-to-date (through August 7, 2023) exercises of 1,762,560 warrants (Q1 1,258,840; Q2 53,101: Q3 450,619), resulting in \$8.8 million of cash to the Company; as of August 7, 2023, there were 2,143,506 warrants outstanding
- Completed a cashless exercise of all warrants held in Limbach Holdings, Inc. and received 110,036 shares of common stock. Recorded an unrealized gain of \$1.8 million related to the investment in the second quarter. To date (through August 7, 2023), sold 46,000 shares for cash proceeds of \$1.2 million
- Principal debt payments of \$1.6 million in the quarter; the Company now has total net debt of \$27.9 million as of June 30, 2023, compared with \$37.9 million as of December 31, 2022
- Added Mr. Davide Zanchi as an Operator-in-Residence to its innovative Kingsway Search Xcelerator platform

"Our capital allocation decisions are aimed at striking a balance between growing our business by acquisition through KSX; debt reduction at our operating entities; equity repurchases under our buyback plan; and reinvestment for organic growth in our existing operating entities; all in a manner that will best serve our shareholders for the long-term," continued Mr. Fitzgerald. "We are pleased to have executed on our share buyback plan in the quarter with the repurchase of a meaningful number of warrants. Also, while the timing of closing an acquisition is challenging to predict, we are pleased with the level of activity we are seeing and are actively working on several exciting opportunities."

Conference Call and Webcast

Management will host a conference call at 5 p.m. Eastern time today to discuss the results and host a live Q&A session. Additionally, investors may also submit questions via email to: <u>James@HaydenIR.com</u>.

Conference Call Information

Date: Tuesday, August 8, 2023 Time: 5:00 PM Eastern Time

Toll Free: 877-545-0320; Code: 973443 International: 973-528-0002; Code: 973443

Live Webcast Link: https://www.webcaster4.com/Webcast/Page/2928/48793

Conference Call Replay Information

Toll Free: 877-481-4010 International: 919-882-2331 Replay Passcode: 48793

Replay Webcast Link: https://www.webcaster4.com/Webcast/Page/2928/48793

About the Company

Kingsway is a holding company that owns or controls subsidiaries primarily in the extended warranty and business services industries. The common shares of Kingsway are listed on the New York Stock Exchange under the trading symbol "KFS."

The Company serves the extended warranty industry through its operating subsidiaries <u>IWS</u> (<u>iwsgroup.com</u>), <u>Penn Warranty</u> (<u>pennwarranty.com</u>), <u>Preferred Warranties</u> (<u>preferredwarranties.com</u>) and <u>Trinity Warranty Solutions</u> (<u>trinitywarranty.com</u>).

The Company serves the business services industry through its operating subsidiaries <u>CSuite</u> (<u>csuitefinancialpartners.com</u>), <u>Ravix</u> (<u>ravixgroup.com</u>) and <u>Secure Nursing Service</u> (<u>securenursing.com</u>).

Non U.S. GAAP Financial Measure

Management believes that non-GAAP adjusted EBITDA, when presented in conjunction with comparable GAAP measures, provides useful information about the Company's operating results and enhances the overall ability to assess the Company's financial performance. Management uses non-GAAP adjusted EBITDA, together with other measures of performance under GAAP, to compare the relative performance of operations in planning, budgeting and reviewing the performance of its business. Non-GAAP adjusted EBITDA allows investors to make a more meaningful comparison between the Company's core business operating results over different periods of time. Management believes that non-GAAP adjusted EBITDA, when viewed with the Company's results under GAAP and the accompanying reconciliations, provides useful information about the Company's business without regard to potential distortions. By eliminating potential differences in results of operations between periods caused by the factors listed in the attached schedules, Management believes that non-GAAP adjusted EBITDA can provide useful additional basis for comparing the current performance of the underlying operations being evaluated. Investors should consider this non-GAAP measure in addition to, not as a substitute for or as superior to, financial reporting measures prepared in accordance with GAAP. Investors are encouraged to review the Company's financial results prepared in accordance with GAAP to understand the Company's performance taking into account all relevant factors.

Forward-Looking Statements

This press release may include "forward-looking statements" within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934 that are not historical facts and involve risks and uncertainties that could cause actual results to differ materially from those expected and projected. Words such as "expects," "believes," "anticipates," "intends," "estimates," "seeks" and variations and similar words and expressions are intended to

identify such forward-looking statements; however, the absence of any such words does not mean that a statement is a not a forward-looking statement. Such forward-looking statements relate to future events or future performance, but reflect Kingsway management's current beliefs, based on information currently available. A number of factors could cause actual events, performance or results to differ materially from the events, performance and results discussed in the forward-looking statements. For information identifying important factors that could cause actual results to differ materially from those anticipated in the forward-looking statements, please refer to the section entitled "Risk Factors" in the Company's 2022 Annual Report on Form 10-K and subsequent Form 10-Qs and Form 8-Ks filed with the Securities and Exchange Commission. Except as expressly required by applicable securities law, the Company disclaims any intention or obligation to update or revise any forward-looking statements whether as a result of new information, future events or otherwise.

Additional Information

Additional information about Kingsway, including a copy of its Annual Reports can be accessed on the EDGAR section of the U.S. Securities and Exchange Commission's website at www.sec.gov, on the Canadian Securities Administrators' website at www.sedar.com, or through the Company's website at www.kingsway-financial.com.

Kingsway Financial Services Inc. Reconciliation of GAAP Net Income (Loss) to Non-GAAP Adjusted EBITDA (in thousands) (UNAUDITED)

| | Twelve Months Ended | | | For the Three Months Ended | | | | | | | | |
|--|---------------------------|----------|----|----------------------------|----|----------|----|----------|-----|----------|--|--|
| | 6/ | 30/2023 | _ | 6/30/2023 | 3/ | 31/2023 | 12 | /31/2022 | 9/. | 30/2022 | | |
| GAAP Net Income (Loss) | \$ | 46,106 | \$ | (1,667) | \$ | 27,839 | \$ | (17,339) | \$ | 37,273 | | |
| Non-GAAP Adjustments: | | | | | | | | | | | | |
| Discontinued operations | | 17,131 | | (110) | | (107) | | 15,678 | | 1,670 | | |
| Gain on extinguishment of debt (1) | | (31,616) | | - | | (31,616) | | - | | - | | |
| Gain on sale of PWSC (2) | | (26,447) | | - | | - | | - | | (26,447) | | |
| Changes in fair value; realized gains/losses (3) | | (15,280) | | (1,225) | | 145 | | (1,249) | | (12,951) | | |
| Employee related expenses (4) | | 1,742 | | 368 | | 383 | | 670 | | 321 | | |
| Other items (5) | | 3,940 | | 1,633 | | 591 | | 1,532 | | 184 | | |
| Depreciation, amortization, tax and interest | | | | | | | | | | | | |
| expense | | 15,570 | | 2,780 | | 5,164 | | 4,053 | | 3,573 | | |
| Total Non-GAAP Adjustments | | (34,960) | _ | 3,446 | _ | (25,440) | _ | 20,684 | | (33,650) | | |
| Non-GAAP Adjusted EBITDA (6) | \$ | 11,146 | \$ | 1,779 | \$ | 2,399 | \$ | 3,345 | \$ | 3,623 | | |

| | Twelve Months Ended | | | For the Three Months Ended | | | | | | | | |
|--|---------------------------|---------|----|----------------------------|----|---------|----|----------|-----|---------|--|--|
| | 6/ | 30/2022 | | 6/30/2022 | 3/ | 31/2022 | 12 | /31/2021 | 9/3 | 30/2021 | | |
| GAAP Net Income (Loss) | \$ | (3,652) | \$ | (2,365) | \$ | (2,504) | \$ | 1,443 | \$ | (226) | | |
| Non-GAAP Adjustments: | | | | | | | | | | | | |
| Discontinued operations | | (5,102) | | (786) | | (1,495) | | (1,755) | | (1,066) | | |
| Changes in fair value; realized gains/losses (3) | | 4,069 | | 2,479 | | 2,035 | | 412 | | (857) | | |
| Employee related expenses (4) | | 2,928 | | 507 | | 1,155 | | 692 | | 574 | | |
| Other items (5) | | (35) | | 86 | | (630) | | 300 | | 209 | | |
| Depreciation, amortization, tax and interest | | · · | | | | ` ' | | | | | | |
| expense | | 9,735 | | 3,218 | | 2,461 | | 2,538 | | 1,518 | | |
| Total Non-GAAP Adjustments | | 11,595 | _ | 5,504 | | 3,526 | | 2,187 | | 378 | | |
| Non-GAAP Adjusted EBITDA (6) | \$ | 7,943 | \$ | 3,139 | \$ | 1,022 | \$ | 3,630 | \$ | 152 | | |
| Other reductions (7) | \$ | 2,801 | \$ | · - \$ | ζ | 944 \$ | | - (| 8 | 1,857 | | |

- (1) Gain on extinguishment of debt consists of a \$31.6 million gain related to the repurchase of TruPs debt having a principal amount of \$75.5 million and results from removing the fair value of the debt (\$56.1 million), deferred interest payable (\$23.0 million) and accumulated other comprehensive income (\$27.2 million) liabilities; the trust preferred debt repurchase options (\$17.7 million) and accrued income receivable (\$0.6 million) assets. See Note 11 "Debt," to the unaudited consolidated interim financial statements, for further discussion
- (2) Gain on sale of PWSC, net of transaction expenses that are included in consolidated operating expenses, as well as income taxes associated with the sale. The Company estimates that had the gain not occurred, the Company would have recorded a tax benefit; therefore taxes of \$6.1 million are included in this line item.
- (3) Includes realized and unrealized gains and losses on non-core investments; change in the fair value of subordinated debt (net of the portion of the change attributable to instrument-specific credit risk); unrealized gain on the change in fair value of the trust preferred security options; and change in the fair value of the Ravix earn-out (changes in fair value recorded as other income or expense).
- (4) Employee related expenses includes charges relating to severance and consulting agreements pertaining to former key employees; non-cash expense arising from the grant and modification of stock-based awards to employees; and costs associated with employees assisting during a transition period and are not expected to be replaced once transition period has ended (approximately one year from acquisition date).
- (5) Other items include: legal expenses associated with the Company's defense against significant litigation matters; acquisition-related expenses; expense relating to the settlement of all remaining Amigo claims; and other non-recurring items.
- (6) Includes the results of PWSC through the date of sale (end of July 2022).
- (7) The three months ended 3/31/2022 include a non-cash net charge of \$0.9 million relating to change in estimate in accounting for IWS deferred revenue and deferred contract costs associated with vehicle service contract administration fees. The three months ended 9/30/2021 include a \$1.9 million non-cash, cumulative reduction to service fee and commission revenue relating to the finalization of the PWI purchase accounting.

Kingsway Financial Services Inc. Reconciliation of Extended Warranty Segment Operating Income to Non-GAAP Adjusted **EBITDA**

and Pro Forma Non-GAAP Adjusted EBITDA (in thousands) (UNAUDITED)

| | I | Fwelve Months Ended | | F | or t | he Three | Mor | nths Ende | d | |
|--|--------|--------------------------------------|----------|--------------|----------|------------------|-----|----------------------|-----------|---------|
| | | 30/2023 | 6/. | 30/2023 | | 31/2023 | | /31/2022 | | 30/2022 |
| GAAP Operating Income for Extended Warranty segment | \$ | 8,044 | \$ | 1,392 | \$ | 1,432 | \$ | 2,759 | \$ | 2,461 |
| Non-GAAP Adjustments: | | | | | | | | | | |
| Investment income (1) | | 825 | | 256 | | 231 | | 193 | | 145 |
| Gain (loss) on sale of investments (2) | | 1,048 | | 12 | | 98 | | (23) | | 961 |
| Depreciation | | 257 | | 62 | | 64 | | 61 | | 70 |
| Total Non-GAAP Adjustments | | 2,130 | | 330 | | 393 | . — | 231 | | 1,176 |
| Non-GAAP adjusted EBITDA for Extended | | | | | | | | | | |
| Warranty segment | \$ | 10,174 | \$ | 1,722 | \$ | 1,825 | \$ | 2,990 | \$ | 3,637 |
| PWSC operating (income) loss (3) | | 147 | | = | | = | | - | | 147 |
| PWSC depreciation (3) | | (8) | | - | | - | | - | | (8) |
| Pro forma Non-GAAP adjusted EBITDA for Extended Warranty segment | \$ | 10,313 | S | 1,722 | S | 1,825 | \$ | 2,990 | \$ | 3,776 |
| | | | | | | | | | | |
| | N I | Ewelve Ionths Ended 30/2022 | 6/3 | F 30/2022 | | he Three 31/2022 | | oths Ende 31/2021 | | 30/2021 |
| GAAP Operating Income for Extended Warranty segment | \$ | 9,385 | \$ | 2,936 | \$ | 1,723 | \$ | 3,326 | \$ | 1,400 |
| Non-GAAP Adjustments: | | | | | | | | | | |
| Investment income (1) | | 290 | | 96 | | 76 | | 52 | | 66 |
| Gain (loss) on sale of investments (2) | | (19) | | (16) | | (4) | | 19 | | (18) |
| Depreciation | | 311 | | 87 | | 74 | | 95 | | 55 |
| Total Non-GAAP Adjustments | _ | 582 | | 167 | | 146 | . — | 166 | | 103 |
| Non-GAAP adjusted EBITDA for Extended | | | | | | | | | | |
| Warranty segment | \$ | 9,967 | \$ | 3,103 | \$ | 1,869 | \$ | 3,492 | \$ | 1,503 |
| PWSC operating income (3) | - | (2,090) | | (737) | | (298) | | (552) | | (503) |
| PWSC depreciation (3) | | (54) | | (25) | | (11) | | (11) | | (7) |
| Pro forma Non-GAAP adjusted EBITDA for | | <u> </u> | | <u> </u> | | | | | | |
| Extended Warranty segment | \$ | 7,823 | \$ | 2,341 | \$ | 1,560 | \$ | 2,929 | \$ | 993 |
| Other reductions (4) | \$ | 2,801 | \$ | _ | \$ | 944 | \$ | _ | \$ | 1,857 |

- (1) Investment income arising as part of Extended Warranty segment's minimum holding requirements.
- (2) Realized Gains (losses) resulting from investments either held in trust as part of Extended Warranty segment's minimum holding requirements or from the deployment of excess cash.
- (3) Amounts relating to the sale of PWSC (end of July 2022) in order to remove PWSC from all periods presented.
- (4) The three months ended 3/31/2022 include a non-cash net charge of \$0.9 million relating to change in estimate in accounting for IWS deferred revenue and deferred contract costs associated with vehicle service contract administration fees. The three months ended 9/30/2021 include a \$1.9 million non-cash, current period cumulative reduction to service fee and commission revenue relating to the finalization of the PWI purchase accounting.

Kingsway Financial Services Inc. Reconciliation of KSX Segment Operating Income to Non-GAAP Adjusted EBITDA (in thousands) (UNAUDITED)

| | Twelve Months Ended 6/30/2023 | | For the Three Months Ended | | | | | | | | | |
|---|--|---------------------------|----------------------------|------------------------|--------------------|--------------------|------------|-----------------|-------------------|-----|--|--|
| | | | 6/30/2023 | | 3/31/2023 | | 12/31/2022 | | 9/30/2022 | | | |
| GAAP Operating Income for KSX segment | \$ | 5,042 | \$ | 1,616 | \$ | 1,577 | \$ | 1,126 | \$ | 723 | | |
| Non-GAAP Adjustments: | | | | | | | | | | | | |
| Employee costs (1) | | 290 | | 78 | | 87 | | 70 | | 55 | | |
| Total Non-GAAP Adjustments | | 290 | | 78 | | 87 | | 70 | | 55 | | |
| Non-GAAP adjusted EBITDA for KSX segment | \$ | 5,332 | \$ | 1,694 | \$ | 1,664 | \$ | 1,196 | \$ | 778 | | |
| | Nine Months Ended | | | | e Three Months End | | | | | | | |
| | | | . <u> </u> | For the | Thr | ee Mont | hs E | nded | _ | | | |
| | <u>F</u> | | 6/3 | For the 30/2022 | | ee Mont 31/2022 | | nded 31/2021 | - | | | |
| GAAP Operating Income for KSX segment | <u>F</u> | Ended | 6/3 \$ | | | | 12/ | | - - | | | |
| GAAP Operating Income for KSX segment Non-GAAP Adjustments: | 6/3 | Ended 80/2022 | | 30/2022 | 3/3 | 31/2022 | 12/ | 31/2021 | - | | | |
| • | 6/3 | Ended 80/2022 | | 30/2022 | 3/3 | 31/2022 | 12/ | 31/2021 | - | | | |
| Non-GAAP Adjustments: | 6/3 | 2nded 30/2022 2,183 | | 893 | 3/3 | 81/2022 806 | 12/ | 31/2021 484 | - | | | |

⁽¹⁾ Costs associated with employees assisting during a transition period and are not expected to be replaced once transition period has ended (approximately one year from acquisition date).